



These terms and conditions apply when you send a text message to Domestic Violence Intervention Services, Inc. (DVIS).

When you text the word **SAFE** to the DVIS text number, this means you are requesting to receive text messages from DVIS. Text messages from us may include private information and information critical to your safety.

Message and data rates may apply.

Message Frequency: Message frequency will vary based on your needs and your responses. Explanation of Service: Domestic Violence Intervention Services, Inc. (DVIS) is a nonprofit agency in Tulsa, OK providing comprehensive intervention and prevention services to men, women and children affected by domestic and sexual violence. Users are encouraged to text if they are victims of domestic or sexual violence and need immediate safety, to speak with an advocate about safety planning, accessing safe shelter, housing and other needs.

What you can expect from DVIS: By texting the word **SAFE** to the DVIS text number, you will be reaching out to a DVIS advocate who can help with information on safety planning and services available to you. Your safety is most important to us, so the advocate will ask early on about the security of your phone, to be sure the person who is harming you isn't able to know the details about your conversation with DVIS.

If you decide you no longer want to receive text messages from us, you can opt-out by texting **STOP**. You can also reply HELP to 207-777 for help. If it is not safe for you to receive text messages from DVIS, reply STOP via text and call our 24-hour number when it is safe to do so: 918-743-5763 or 918-7-HELP-ME.

For your safety, if other people have access to your phone, consider deleting texts to and from DVIS. Certain situations outside of our control may impact your ability to receive text messages from us in a timely manner or fail to reach you at all. These situations include: mobile signal issues; carrier transmission issues; or interference from terrain, buildings, or other impediments. We are not liable for any losses arising from a message that is delayed or not delivered to you.

PRIVACY & SECURITY

Messages from us may include protected information. Because text messaging is not an encrypted form of communication, protected health information and other private information may be intercepted or viewed by other people that access your mobile device. We encourage you to protect your device from unauthorized use by using passwords or other technologies. For more information visit <https://dvis.org/hippadisclosure-laws/notice-of-privacy-practices/>

Supported carriers

ACS Wireless	Element Wireless	Nemont Sagebrush
AIO Jasper	Enflick Inc	Cellular
All West Communications	Epic Touch	Nex-Tech
Appalachian Wireless	Farmers Mutual Telephone	NTELOS
AT&T	Flat Wireless	Pine Cellular
Atlantic Tele/Choice	GCI / Alaska Digitel	Pioneer Cellular
AWCC	Gold Star Communications	Plateau Wireless
Bluegrass Cellular	Google Voice	PTCI (Panhandle
Boost Mobile	Illinois Valley	Wireless)
Brightlink	Immix Wireless/Keystone	Republic Wireless
Cablevision	Wireless	South Central Utah
Carolina West Wireless	Inland Cellular	SouthernLINC Wireless
Cellcom	Iowa Wireless (iWireless)	Sprint
Cellular One of East Central /	Layered Communications	SRT Wireless
ECIT (East Central Illinois)	Leaco Rural Telephone Coope	Standing Rock
Cellular South d.b.a. C Spire	Manti Tel	Syringa Wireless
CellularOne (of North East	Metro PCS	T-Mobile
Arizona)	Mid-Rivers Communications	Thumb Cellular
Chariton Valley Wireless	(aka Cable & Cellular	Triangle Wireless
Chat Mobility	Communications, LLC)	UBET
Cincinnati Bell	Mobi PCS	Union Wireless
Copper Valley	MobileNation/SI Wireless	United Wireless
Cricket/Leap	Mosaic	US Cellular Corp
CTC Telecom	MTA	Verizon Wireless
Custer Telephone	MTPCS (Cellular One,	Viaero Wireless
DTC Wireless (Advantage	CellOne Nation)	Virgin Mobile USA
Cellular Systems)	NE Cellular One of PA	West Central Cellular
Duet IP		
Eagle Telephone System		

Carrier Disclosure

Carrier not liable for delayed or undelivered messages.

If you would like assistance with SMS services specifically, please call 833-338-5763.

DVIS Text No: 207-777 or 833-338-5763
DVIS 24-hour crisis and information No: 918-743-5763 (918-7-HELP-ME)