



These terms and conditions apply when you send a text message to Domestic Violence Intervention Services, Inc. (DVIS).

When you text the word **SAFE** to the DVIS text number, this means you are requesting to receive text messages from DVIS. Text messages from us may include private information and information critical to your safety.

Message and data rates may apply.

Message Frequency: Message frequency will vary based on your needs and your responses.

Explanation of Service: Domestic Violence Intervention Services, Inc. (DVIS) is a nonprofit agency in Tulsa, OK providing comprehensive intervention and prevention services to men, women and children affected by domestic and sexual violence. Users are encouraged to text if they are victims of domestic or sexual violence and need immediate safety, to speak with an advocate about safety planning, accessing safe shelter, housing and other needs.

What you can expect from DVIS: By texting the word **SAFE** to the DVIS text number, you will be reaching out to a DVIS advocate who can help with information on safety planning and services available to you. Your safety is most important to us, so the advocate will ask early on about the security of your phone, to be sure the person who is harming you isn't able to know the details about your conversation with DVIS.

If you decide you no longer want to receive text messages from us, you can opt-out by texting **STOP**.

If it is not safe for you to receive text messages from DVIS, reply STOP via text and call our 24-hour number when it is safe to do so: 918-743-5763 or 918-7-HELP-ME.

For your safety, if other people have access to your phone, consider deleting texts to and from DVIS.

Certain situations outside of our control may impact your ability to receive text messages from us in a timely manner or fail to reach you at all. These situations include: mobile signal issues; carrier transmission issues; or interference from terrain, buildings, or other impediment. We are not liable for any losses arising from a message that is delayed or not delivered to you.

PRIVACY & SECURITY

Messages from us may include protected information. Because text messaging is not an encrypted form of communication, protected health information and other private information may be intercepted or viewed by other people that access your mobile device. We encourage you to protect your device from unauthorized use by using passwords or other technologies.

You are responsible for letting us know if your mobile number changes. Failure to update us about a change to your mobile number could result in confidential information being viewed by an unintended third party.

T-Mobile Disclosure

T-Mobile is not liable for delayed or undelivered messages.

DVIS Text No: _____

DVIS 24-hour crisis and information No: 918-743-5763 (918-7-HELP-ME)